

Technical Support:

At Total Air Supply, we are always thinking of ways to serve you better. We have renovated our Training Facility and are now offering hands on training with live equipment.

Studies have shown that you retain 10% of what you read, 20% of what you hear, 30% of what you see, 60% of what you read, hear and see, but a full 90% of what you "say and do."

While so many others are going to online training, Total Air Supply is sticking to the wisdom of Confucius "What I hear, I forget; What I see, I remember; What I do, I understand.

The best way to train new and intermediate level technicians is the same as it has always been, theory reinforced with good old fashioned hands on training.

In addition to doubling the size of the classroom and offering more seminars on a wider variety of topics than ever before, the facility will feature two complete, fully operating HVAC systems and give us the opportunity to train technicians with theory and hands on segments in R-410A and R-22 air conditioning systems, variable speed and multi-speed motors, two stage and two stage highbred gas units, airflow measurements & static pressure, electrical training on our two training boards and on live equipment etc. Please see class sign up sheet for complete listing.

NATE Training: We will now offer an innovative way for you to do online NATE testing that allows you to receive your score instantly. You bring the laptop and we provide the online service.

We have upgraded our classroom with a wireless network for this purpose and anticipate that it will be a feature many of you will take advantage of for your next NATE test. Remember our NATE test dates are open testing dates and anyone can sign up to test.

Looking for specific training at your facility or live fire training for

your technicians? We will continue to provide outside training for companies that would like it at their facility or if you have a group of 8 or more we can now offer you hands on live fire training for your company or group in our new lab. The times and dates would depend on the lab being free. Give Randal a call and see when we can provide it for you.

Future State Approved Gas Licensing Training Program: We are in the process of developing a complete State of New Hampshire approved gas licensing program (Piping, Installation and Service). We hope to have approval from the Fire Marshall's Office by next fall so that your future techs can get their required, State approved for licensing training in our new training facility.

Email Club: Don't forget to tell all your technicians about Randal's Tech to Tech Column and the email club with industry updates, first chance to sign up for free NATE beta testing when available, and our class schedules. To join simply send your name in the body and "sign me up" in the subject line to randal@totalairsupply.com

Total Air Supply will continue to find innovative ways to serve all of your HVAC needs from supplies to educational training. In fact, we have many more coming. We will continue to expand and enhance our training program. Please call us with your ideas of how we may serve you better. As the old saying goes "nothing ventured, nothing lost" and who knows we may even implement it. Crazy things have happened.